

Simplifying IT Complexity. It's What We Do.



Case Study

Organisation: Harrison Bathrooms

Location: UK

Summary

Harrison Bathrooms has built a reputation for delivering exceptional suites and service. The company has achieved remarkable growth, expanding from £13M to £49M turnover in just seven years.

This success has brought new challenges, particularly in IT management and support, with an understanding that a reliable and efficient IT infrastructure plays a pivotal role in supporting Harrison Bathrooms' growth and operational excellence.

As part of their growth and future ambitions, Harrison Bathrooms required an IT partner that could address the immediate concerns and build the IT future.

The Solution

Our solution was designed to address their immediate challenges while laying the foundation for long-term efficiency, security, and innovation providing the scalability, security, and expertise needed for future success.

Built around the following key pillars:

- Quick Response Times & Proactive Monitoring
- Dedicated, In-House Sage Specialists
- 24/7 Support and Monitoring
- Seamless Transition with Minimal Business Disruption

The Outcome

We not only addressed Harrison Bathrooms' current IT needs but also provided a partnership that supports their business objectives for years to come. Harrison Bathrooms has realised the benefits of improved:

Security - Implementing advanced measures to safeguard sensitive data and maintain regulatory compliance.

Efficiency and Innovation - Streamlining processes and introducing technologies to drive productivity and innovation.

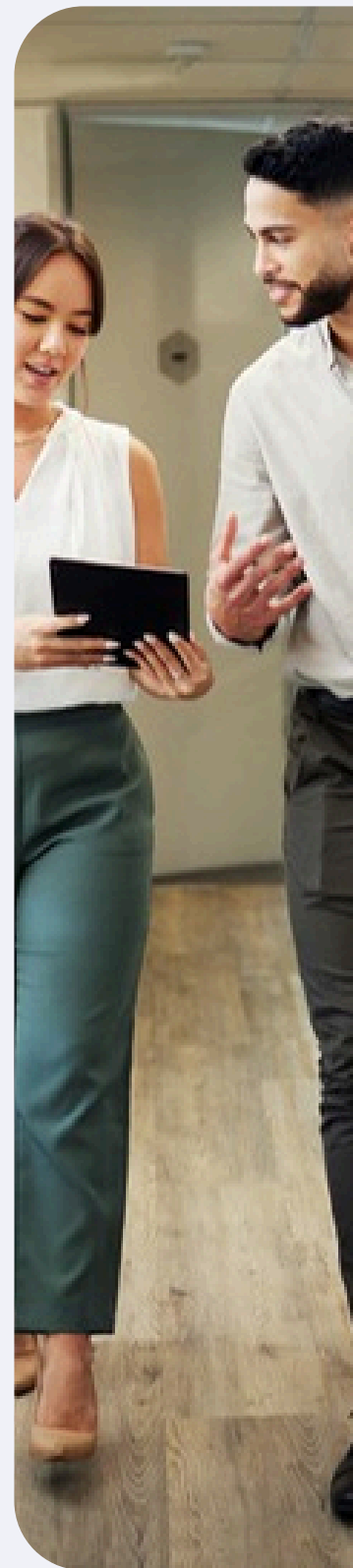
Scalability - Providing IT infrastructure that grows with their business.



“The cultural match between Harrison Bathrooms and Claritas Solutions is fantastic on many levels. What truly sets Claritas apart is not just their technical expertise, but their commitment to building a true partnership. They believe in a collaborative approach, working closely with us every step of the way to ensure they meet our evolving needs and exceed our expectations. They are a trusted MSP partner, who have taken full responsibility for our IT infrastructure, providing proactive support and swift resolution to any challenges that may arise.

The human interaction with Claritas Solutions is what makes them stand out from other Managed Service Providers.”

**Gregg Latham, Finance Director,
Harrison Bathrooms**



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